



CASE STUDY

INVOICE PROCESSING

DEPARTMENT: ACCOUNTS

INDUSTRY: MANUFACTURING

With our RPA solutions, a Global Consumer Goods Leader, reduced TAT by 82% for Invoice Processing.

ABSTRACT

Our client needed a partner to digitize and automate its invoice process for accounts payable by leveraging RPA capabilities and intelligent OCR application. After much-sought exploration, they consulted RPATech for expertise and guidance.

OUR CLIENT

World's largest
confectionery
manufacturer and supplier
Global presence in 150+
countries

Our client is the world's largest confectionery manufacturer and supplier, having a global presence in more than 150 countries. They have 36 operating companies, and 31 manufacturing facilities worldwide. They aim to continuously improve their global leadership in confectionery with innovative and satisfying high-quality products to be savored by all end-users.

THE PROBLEM

The primary challenge for the client was the manual processing of thousands of invoices monthly. Our client is engaged with more than 1000 vendors and receives raw materials multiple times daily. Processing this huge volume of invoices was exhausting the finance department and hindering them from working on value-added tasks.

Due to the manual processing of the numerous invoices, the following business challenges were faced by the client that were difficult to control:



Delayed Customer Payments



Calculation Errors



Slow Processing

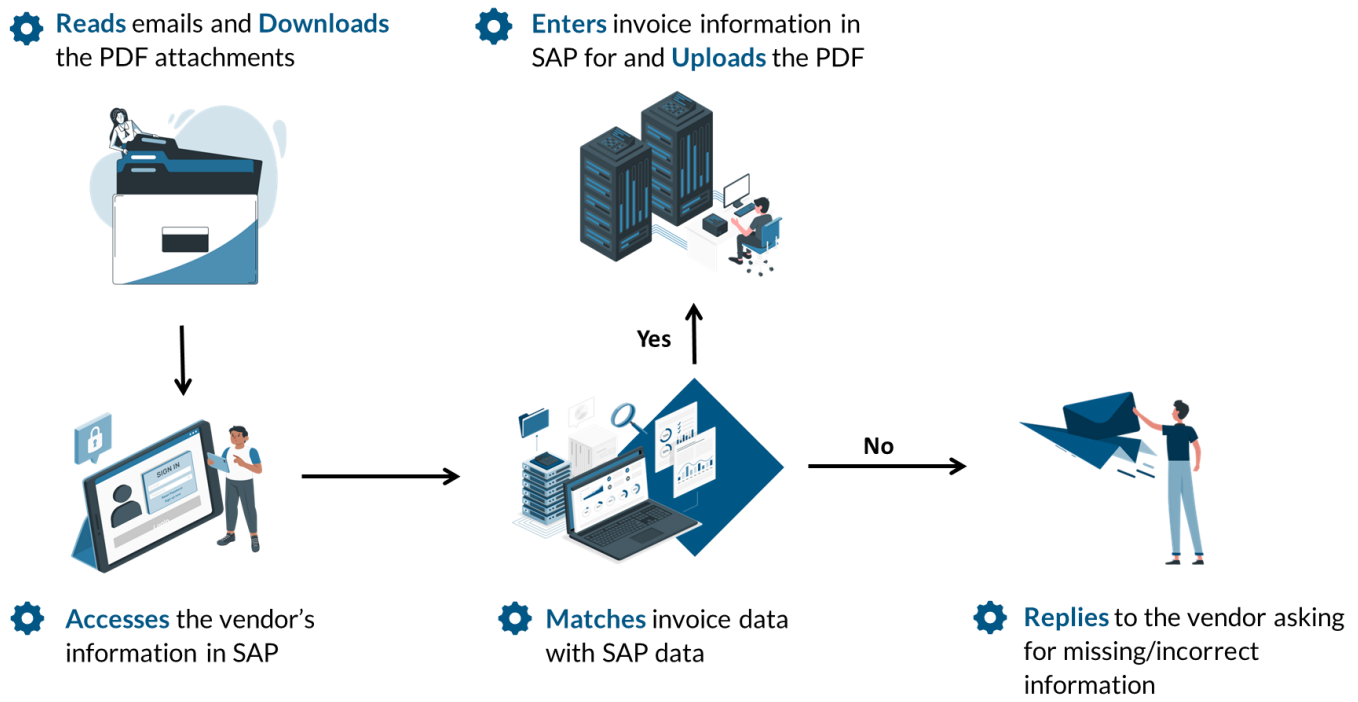
THE SOLUTION

RPATech assessed the client's existing process of manual operations. The invoices received were True and Scanned PDFs. The automation demanded the incorporation of an OCR engine. RPAtech suggested ABBYY Flexicapture for data extraction from the invoices. The 'Unattended' solution also included 'UiPath 'Orchestrator'. The ABBYY templates were custom-built for the top contributors to the invoice volume and the validation station feature was also used to minimize the work at the approver's end.

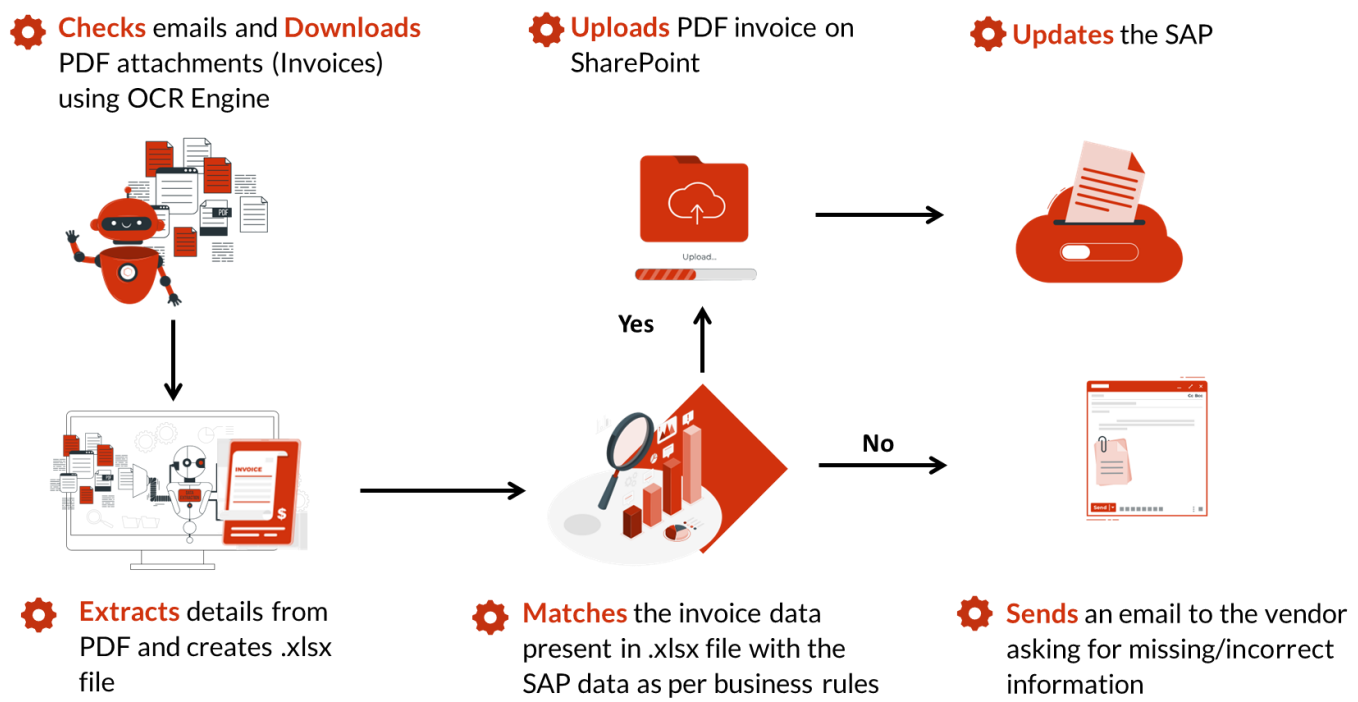
Source Applications:



MANUAL EXECUTION



ROBOT EXECUTION



BUSINESS OUTCOMES



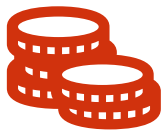
82% Reduction in TAT



80% Reduced Manual Intervention



Increased Customer Satisfaction



Timely Payment Disbursal



Zero Errors

ABOUT RPATech

RPATech, an Intelligent automation company on a mission to automate intelligence, offers unmatched customer experience, service, and support in Intelligent Automation and Robotic Process Automation. Since its inception, RPATech has become one of the top RPA companies providing RPA services and RPA consulting services worldwide.

We deliver RPA services with top RPA platform providers such as Automation Anywhere, UiPath, Microsoft, and related AI technologies like HyperScience, Azure Cognitive Services, Google Cloud AI, AWS AI services, and more.

Contact RPATech to learn more about how you can leverage our automation solutions to implement automation of any process, scale your business, and reduce costs.

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